

**Subject:** Product Packaging Change

**Effective Date:** June 2, 2016

**Products Affected:** Gels, Buffers, Capillary Conditioning Solution, Capillary Storage Solution, Aqueous Standards

Dear Valued Client,

We are contacting you to let you know that we have made changes to our product packaging. In response to customer feedback about the difficulty of removing the taped seal from our bottles, AATI has performed a series of internal packaging studies. It is through these studies that it was determined that the taped seal applied to the necks of the bottles was no longer needed. Evaluation of the packaging process at AATI has confirmed that the torque applied to each and every bottle cap is consistent and adequate for domestic and international shipments.

In the coming weeks, AATI products will be transitioning away from taped product bottles. To avoid compromising the integrity of the seal, we will not be removing any existing tape from already packaged bottles of product. There will be a period of several weeks where some of the kit items that you receive will have tape and some will not. We ask your understanding during this period of transition. The formulations of the AATI products that you receive have not changed, only the appearance of the product bottles will change with the absence of a taped seal.

## (Old) Bottle with Taped Seal



## (New) Bottle without Taped Seal



Please contact AATI Technical Support with any questions; 515-964-8500 or [support@aati-us.com](mailto:support@aati-us.com)

Thank you,

AATI Customer Service Team