

Subject: Instrument Hardware Change - Direct USB Cables

Effective Date: July 13, 2015

Products Affected: All Fragment Analyzer™ and ZAG™ instrument models shipped after 7/13/2015.

Dear Distributor,

We are contacting you to let you know that we have made an engineering change to the Fragment Analyzer™ and ZAG™ instruments. The instruments will now be wired so the USB cables coming from the back of the instrument go directly from the Camera and USB Hub to the PC. There will no longer be two separate USB cords to connect because we removed the USB interface Board from the inside of the instrument and hardwired the connections to the Camera and USB Hub, please refer to the images below.

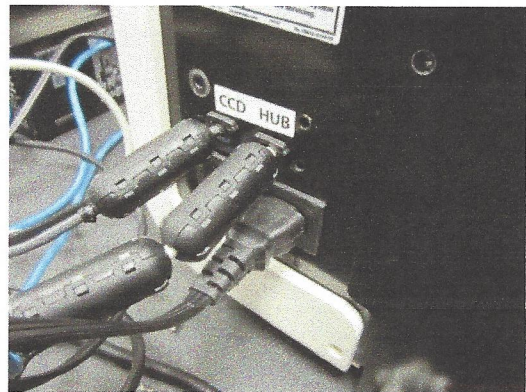
We are also installing a dielectric insulator between the High Voltage Power Supply module and the chassis along with plastic connections.

We feel these changes will limit any issues seen with Camera or USB connection issues that we've seen in the past. This in no way affects the operation of the instrument, only the instrument setup.

Old USB Connections



New USB Connections



Should you experience any USB connection issues with the Camera and/or other USB connections with an instrument shipped before 7/13/2015 please refer to the Technical Service Bulletin TSB2015-01 for the USB Replacement Connection Kit A1300-907.

Please contact AATI Technical Support with any questions; 515-296-6600 or support@aati-us.com

Thank you,

AATI Customer Service Team